

## **Communications Officer Training Program**

The Communications Officer program is comprised of 2 parts:

- 1. An initial 12 week Full Time Training Program
- 2. The probation period of 12 months (inclusive of the 12 week training program).

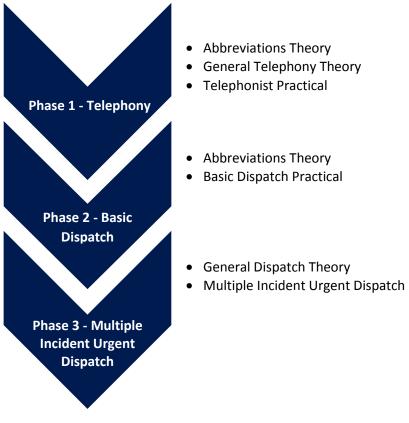
The initial Training Program consists of 3 phases:





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Each phase of the 12 week initial training program has mandatory assessments.



Each level of assessment must be successfully completed to retain your position within the program. Failure to become competent within the specified timeframe will result in your appointment being terminated. This fact creates an additional level of stress for trainees undertaking the course.

The course content is extensive and there is a great deal to learn in the specified time frame. Prior to commencing the course, successful applicants will receive pre-course material which include a list of over 400 abbreviations. There is an expectation of study in your own time, to learn and understand the extensive content.

The NSW Police Force operates 24 hours a day, 7 days a week, 365 days a year. You will be expected to do the same. During the initial training phase of the course you will be expected to work full time (35 hours a week) Monday to Friday, both morning and afternoon shifts (anywhere from 7am to 11pm). On Successful completion of the course you will be rostered anywhere from 5 hours to 12 hours both day and night, however shifts are predominately 8 and 9 hours in duration (plus meal break).

The role of a Communications Officer can be high pressure; therefore, the training course will simulate this environment to prepare you for the position.

During the probation period, candidates will be required to continue to document their learning and development under the guidance of a work place trainer and training staff. There are benchmarks and progress reports which must be successfully completed to retain employment with the NSW Police Force.