

# NSW Police Force

Do you have family or friends looking for a career that makes a difference?



**POLICELINK  
IS  
RECRUITING**



## CUSTOMER SERVICE REPRESENTATIVES

PoliceLink Command provides services to:

- Triple Zero (000)
- Crime Stoppers (1800 333 000)
- Police Assistance Line (131444)
- Community Portal (online)
- Other contact business streams

## WE OFFER

- a rewarding and critical contact service to the community
- permanent full time/permanent part time employment
- extensive on the job training
- career paths within NSW Police Force
- great locations and preferenced based rostering

## OUR LOCATIONS ARE:

- Central Coast
- Lithgow

Keep a look out for Customer Service Representative roles through NSW Government [iworkfor.nsw.gov.au](http://iworkfor.nsw.gov.au)

NSW Police Force, PoliceLink Command delivers a 24/7 Contact Centre response to emergencies and crime. We offer career paths and development opportunities for civilian employees.

## ENTRY REQUIREMENTS

- Online cognitive ability assessment (testing verbal, numerical & abstract reasoning)
- Typing skills
- Basic computer skills
- Mapping reading skills
- Multi-tasking (the ability to listen to audio and type at speed)
- NSWPF security clearances

## TRAINING & QUALIFICATIONS

We provide an extensive training program including a CERT III in Customer Service



**Apply online at:**